

中信銀行股份有限公司 China CITIC Bank Corporation Limited

(A joint stock limited company incorporated in the People's Republic of China with limited liability)

(Stock Code: 998)

29 September 2021

Dear Sir/Madam.

Election of Means and Language of Receipt of Corporate Communication

Pursuant to Rule 2.07A(2A) of the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited, we are writing to seek your election in relation to the following matters regarding the corporate communication (the "Corporate Communication") of China CITIC Bank Corporation Limited (the "Company") to be dispatched in the future. Even if you have previously received a letter from the Company seeking your election regarding the Corporate Communication and have made an election, you are hereby requested to make an election again. PLEASE NOTE THAT YOUR PREVIOUS ELECTION WILL BE DISREGARDED. IF THE COMPANY DOES NOT RECEIVE YOUR REPLY TO THIS LETTER BY 28 OCTOBER 2021, YOU WILL BE DEEMED TO HAVE AGREED TO READ THE CORPORATE COMMUNICATION PUBLISHED ON THE COMPANY'S WEBSITE INSTEAD OF RECEIVING PRINTED COPIES.

The Corporate Communication includes any document to be issued by the Company for your information or action, including but are not limited to: (a) the board report, interim financial statements together with a copy of the auditors' report and, where applicable, its summary financial report; and (b) the interim report and, where applicable, summary interim report.

You may choose:

- (1) to read the Corporate Communication published on the Company's website (the "Website Alternative") instead of receiving printed copies; or
- (2) to receive a printed English version only; or
- (3) to receive a printed Chinese version only; or
- to receive both the printed English and Chinese versions of the Corporate Communication of the Company.

In order to save costs and protect the environment, the Company recommends you to take advantage of selecting the Website Alternative. Even if you have chosen the Website Alternative, you reserve the right at any time by reasonable notice in writing (Address: 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong) or by email (Email address: chinaciticbank@computershare.com.hk) to the Company's H Share Registrar, Computershare Hong Kong Investor Services Limited, to change your choice. If, for any reason, you have difficulty in gaining access to any Corporate Communication, please write to the Company's H Share Registrar. The Corporate Communication in printed form will be sent to you free of charge as soon as possible.

Please mark (X) in the appropriate box on the enclosed reply form (the "Reply Form") and sign. Then, please return the Reply Form to the Company's H Share Registrar, Computershare Hong Kong Investor Services Limited at 17M Floor, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong, using the mailing label at the bottom of the Reply Form (a stamp is not needed if posted in Hong Kong).

IF THE COMPANY DOES NOT RECEIVE THE REPLY FORM FROM YOU BY 28 OCTOBER 2021 AND UNTIL YOU INFORM THE COMPANY'S H SHARE REGISTRAR BY REASONABLE NOTICE IN WRITING, YOU WILL BE DEEMED TO HAVE AGREED TO RECEIVE THE WEBSITE ALTERNATIVE INSTEAD OF RECEIVING PRINTED COPIES AND ONLY A PRINTED NOTIFICATION LETTER OF THE PUBLICATION OF THE CORPORATE COMMUNICATION ON THE COMPANY'S WEBSITE WILL BE SENT TO YOU IN FUTURE.

Should you have any queries relating to this letter, please call the hotline of the Company's H Share Registrar at (852)2862 8688 during business hours (9:00 a.m. to 6:00 p.m., Monday to Friday, excluding public holidays).

For and on behalf of China CITIC Bank Corporation Limited





中信銀行股份有限公司 China CITIC Bank Corporation Limited

(於中華人民共和國註冊成立的股份有限公司) (股份代號:998)

選擇公司通訊之收取方式及語言版本

根據《香港聯合交易所有限公司證券上市規則》第 2.07A(2A)條,現特致函閣下,就中信銀行股份有限公司(「本公司」)今後寄發之公司通訊(「公司通訊」)提供選擇。即使 閣下以往曾經收到本公司就公司通訊提供選擇的函件及已作出選擇,仍請 閣下再次作出選擇。請注意 閣下以往所作出的選擇將失效。如本公司在 2021 年 10 月 28 日前未收到 閣下對本函件的回覆,則 閣下將被視爲已同意瀏覽在本公司網站發布之公司通訊以代替印刷本。

公司通訊包括本公司將予發出以供 閣下参照或採取行動的任何文件,其中包括但不限於: (a)董事會報告、中期財務報表連同核數師報告及如適用,財務摘要報告;及(b)中期報告及如適用,中期摘要報告。

閣下可選擇:

- (i) 瀏覽在本公司網站發布之公司通訊(「網上的相應內容」),以代替印刷本;或
- (ii) 僅收取英文印刷本;或
- (iii) 僅收取中文印刷本;或
- (iv) 同時收取本公司公司通訊的中、英文印刷本。

為節約成本並保護環境,本公司建議 閣下選擇收取網上的相應內容。即使已選擇收取網上的相應內容, 閣下仍可在任何時間以合理書面(地址:香港灣仔皇后大道東 183 號合和中心 17M 樓)或電郵(電郵地址:chinaciticbank@computershare.com.hk) 通知本公司 H股股份過戶登記處香港中央證券登記有限公司更改 閣下的選擇。如 閣下因任何理由未能閱覽載於本公司網站的公司通訊, 閣下可隨時以書面通知本公司的H股股份過戶登記處,本公司將盡快將公司通訊的印刷本寄給 閣下,費用全免。

請 閣下於隨本函附上的回條(「回條」)上適當空格內劃上「X」號及簽署。然後請使用回條下方的郵寄標籤將回條寄回本公司 H 股股份過戶登記處香港中央證券登記有限公司,地址爲香港灣仔皇后大道東 183 號合和中心 17M 樓(如在香港投寄則毋須貼上郵票)。

倘若本公司於 2021 年 10 月 28 日仍未收到 閣下的回條,及直至 閣下以合理書面通知本公司之 H 股股份過戶登記處為止,則 閣下將被視爲已同意收取網上的相應內容以代替印刷本,而本公司在將來只會向 閣下寄發有關公司通訊文件已在網上刊發之通知信函。

如 閣下對本函有任何疑問,請於營業時間內(星期一至星期五,上午九時至下午六時,公衆假期除外)致電本公司 H 股股份過戶登記處熱線 (852) 2862 8688 查詢。

此致

列位股東

中信銀行股份有限公司 謹啓

2021年9月29日

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