

China CITIC Bank
Modern Slavery and Human Trafficking Statement
2023

Introduction

1. This document constitutes the modern slavery and human trafficking statement (the "**Statement**") of China CITIC Bank Corporation Limited (the "**Bank**", or "**CNCB** ") for the financial year beginning 1 January 2023 and ending 31 December 2023.
2. The Bank has a London branch carrying out its business in the UK, and, as the Bank has an annual turnover of over £36 million, it is subject to the UK Modern Slavery Act 2015.
3. The Bank recognises its responsibility and is fully committed to preventing slavery and human trafficking in its corporate activities and its supply chains. The Bank requires its overseas branches strictly to abide by the laws and regulations of the countries (regions) in which they are registered. As such, this Statement should be regarded as reflective of the zero tolerance approach taken by the Bank to modern slavery and human trafficking in its business and supply chains.
4. This statement should be read alongside the Bank's annual Sustainability Reports which provide further detail on how we meet our wider social responsibilities. The report can be accessed through the link: [<http://www.citicbank.com/esgzqen/bgzl/kcxfzbg/>].

Our Business and Supply Chains

5. Founded in 1987, the Bank is one of the earliest established commercial banks following China's Reform and Opening. The Bank is listed on the Shanghai and HKEX, and has over 1,400 branches and affiliated outlets in mainland China, Hong Kong SAR, London and elsewhere.
6. The service suppliers to the Bank include: other banks; non-banking financial institutions; third-party managers and trustees; accounting firms; law firms and other specialised service suppliers in the financial sector; IT contractors; human resources firms and other suppliers of office services such as third-party commercial real estate, cleaning and office supplies.

Relevant Policies

7. As a bank registered in China in accordance with Chinese laws, the Bank observes relevant requirements specified in applicable laws and regulations in all business transactions and economic activities. The policies formulated by the Bank and the employment contracts signed with employees are in compliance with the provisions specified in the Labour Law of the People's Republic of China. The Bank requires its overseas branches strictly to abide by the laws and regulations of the countries (regions) in which they are registered.
8. The Bank operates the following policies that describe its approach to the identification of modern slavery risks and measures taken to prevent slavery and human trafficking in its business operations:
 - **China CITIC Bank Employee Code of Conduct** sets out key principles and specific conduct requirements for all staff members, including adherence to

relevant employment laws and contracts; respect and fair treatment of others; right to reject any instructions considered to be illegal, and right to escalate concerns whenever appropriate.

- **China CITIC Bank Employee Conduct Policy** sets out the procedure for managing employee conduct, in particular monitoring, identifying, recording, processing, reporting and assessment to ensure that any behaviours which violate the law and the Bank's policies are identified at an early stage and are dealt with appropriately.
- **China CITIC Bank Whistleblowing Policy** requires that all staff members report to management any behaviour which is inconsistent with the **CNCB Employee Code of Conduct**, internal policies or is unlawful, including any concerns about slavery, human trafficking or other human rights abuses.

Throughout 2023 and to the date of this Statement, the management of CNCB has not received reports or concerns regarding slavery or human trafficking in its business operations.

- **China CITIC Bank Outsourcing Policy** requires for control of the employment risk associated with outsourcing and assessment of the qualifications of outsourced staff. Due diligence of the prospective service provider is required before any outsourced relationship is established. Factors including reputation, culture, qualification and close links must be considered when carrying out the risk assessment and adequate risk control measures must be put in place.
- **China CITIC Bank Centralized Procurement Policy** sets out centralized purchasing practices across the Bank, publishing details of how procurement is supervised and details of complaints channels.
- **China CITIC Bank Centralized Procurement of Suppliers Policy** sets the basic requirements for suppliers and specifies the classification, review and evaluation processes for onboarding suppliers. Further the policy sets out a mechanism for handling complaints related to procurement.

The policy also establishes the standards expected of suppliers. These include a clean record with no records of any serious legal misconduct or other adverse public enforcement listings in the past 3 years. Additionally the Bank has established a process for undertaking regular assessments and evaluation of suppliers against set risk criteria and any adverse findings will result in enhanced scrutiny of the Bank's dealings with the particular supplier.

- **China CITIC Bank Recruitment Policy and China CITIC Bank Employment Contract Policy** make clear that all employment must comply with the China Labour Law and prevailing local regulations. No recruitment of child labour, including anyone under the age of 16, is permitted.

Modern Slavery Due Diligence Processes and Steps taken to manage risk

Employment

9. The Bank's recruitment process strictly enforces background checks. The checks include, but are not limited to, age, identification, past experience, professional conduct, and evidence of good conduct and ethics. The investigation methods include interviews, indirect inquiries, and reviewing personal files. We strictly prevent any breaches of labour/employment laws, including issues related to slavery and human trafficking.

The Bank has implemented a standard contract template which includes clauses meeting the requirements of relevant laws and regulations, including provisions for working hours, remuneration, allowances, labour protection, and occupational hazard protection, etc.. Salary/wages are subject to minimum requirements

established by laws and regulations.

Supply Chain

10. In the previous financial year, the Bank took various steps to assess and manage a diverse range of risks in supply chains, by conducting due diligence of service providers and sometimes engaged expert independent third-party companies to assist in the process. The risk assessment and oversight included ongoing supervision and management of third party vendors/suppliers in accordance with prevailing local laws and regulations.

Due diligence of third-party vendors/suppliers seeks to establish any breach of relevant labour/employment law, matters regarding slavery, forced labour or child labour, and also any material adverse reports regarding social responsibility.

11. The Bank requires suppliers to comply with relevant national laws and regulations; take steps to fulfil corporate, social and environmental responsibilities; and will not accept violations of human rights and modern anti-slavery policies. In the past year the Bank has reviewed its major suppliers and has assessed their compliance and integrity in various respects. The Bank's approach includes refusing to work with any supplier that does not meet the required standards.

Risk Assessment

12. The Bank, as a financial institution incorporated in China, is committed to the principle of strict compliance with the regulatory and legal requirements of China and the regions where its branches are located in its business, transactions and contracts. Given this, the Bank considers that its risk in respect of modern slavery, in all its operating jurisdictions, is low.

Our assessment also demonstrates that the Bank's suppliers are low risk, because they are predominately professional services firms including other banks, non-bank financial institutions, third-party administrators and custodians, accountancy, law firms, consulting firms, as well as office supplies, special banking equipment, IT equipment and service vendors and outsourcing service providers.

In view of the above, given the industry in which the Bank operates, the Bank's risks associated with slavery and human trafficking are considered to be low.

Training

13. The Bank follows closely regulatory developments in the anti-slavery and human trafficking area. Updated legal advice to ensure full compliance with modern slavery and human trafficking related obligations is always shared with staff in key positions across the major jurisdiction in which the Bank operates, including the United Kingdom. In the last financial year, special training in the areas of Group centralised procurement and HR compliance was delivered to relevant staff.

Key Performance Indicators (KPIs)

14. In order to assess the effectiveness of the measures taken the Bank will continue to review the following key performance indicators:
- The number and nature of major and minor incidents of non-compliance reported by Compliance or Internal Audit;
 - The number and nature of incidents reported through the Bank's internal incident reporting (Whistle blowing) systems.

The KPI metrics are collected and are considered by the Board of the Bank periodically.

This Statement is made pursuant to section 54(1) of the Modern Slavery Act 2015. It has been approved by the Board of Directors of the Bank.

This Statement will be published on the Bank's website:[<http://www.citicbank.com>].

Signed by:

Executive Director, President (Issuer)

Name: Liu Cheng

A handwritten signature in black ink, appearing to be 'Liu Cheng', written in a cursive style.

China CITIC Bank Corporation Limited

Date: 2024.6.27